

Voice Options Pilot Program Summary: April 2021

Current Month Accomplishments

- As of April 27, 2021, DOR has completed 155 Short-Term Loans.
These individuals have initiated the process to receive a Long-Term Loan but have not yet received a Long-Term Loan iPad with a speech-generating application.
- As of April 27, 2021, DOR has completed 109 Long-Term Loans.
These individuals have received a Long-Term Loan iPad with a speech-generating application.
- In April 2021, outreach was provided by the DOR to 54 new organizations identified for potential partnerships.
- DOR is finalizing agreements with Mellisa Essenburg, SLP; North Star Speech and Language Pathology Center; First Expressions Speech-Language Pathology Services; Specialized Therapy Services; and A Voice Discovered to become new Voice Options Program Providers.
 - These five new Providers will add an additional six in-person locations and will add coverage to Imperial, Riverside, San Diego, Santa Barbara, and Ventura counties.
 - With the addition of these counties, access to in-person services will increase from 72% to 90% of Californians.

Statistics from Completed Datasets: Summary

- 72% of California has access to in-person services.
- 100% of California has access to remote services.
- 155 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 109 datasets have been submitted for completed Long-Term Loans.
- 58% of authorizations were provided by Speech Language Pathologists.
- 99% of consumers stated their Voice Options device will be used as their primary communication device.
- 60% of consumers made telephone calls during the Short-Term Loan period. 97% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

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Statistics from Completed Datasets (109)

Consumer Preference for Speech Generating Applications

- 41% Touch Chat HD
- 32% Go Talk Now Plus
- 12% Proloquo4Text
- 7% LAMP
- 6% Predictable
- 1% Predictable Spanish

Consumer Demographics

- 37% Hispanic/Latinx
- 36% Caucasian/White
- 16% Asian Pacific
- 6% African American/Black
- 2% East Indian
- 2% Other
- 1% Native American
- 1% Pacific Islander
- 1% Decline to State

Gender of Long-Term Loan Recipients

- 68% Male
- 32% Female

Age of Long-Term Loan Recipients

- 20% Age 0 to 6
- 38% Age 7 to 17
- 8% Age 18 to 22
- 17% Age 23 to 29
- 4% Age 30 to 39
- 2% Age 40 to 49
- 5% Age 50 to 59
- 7% Age 60 or Greater

Consumer Disability Demographics

- 38% Autism
- 28% Developmental Disability
- 11% Cerebral Palsy
- 6% Down Syndrome
- 5% Traumatic Brain Injury
- 4% Muscle Weakness
- 4% Other
- 2% ALS/Lou Gehrig's disease
- 2% Stroke
- 1% Apraxia
- 1% Dysarthria

How Consumers Learned about the Voice Options Program

- 28% Medical Provider
- 20% Independent Living Center
- 19% Speech Language Pathologist
- 11% Friend or Family
- 11% Other
- 6% Assistive Technology Center
- 4% Internet

Types of Consumer Short-Term Loan Calls

- 65% Call Friend/Family
- 14% Video Appointment
- 11% Other
- 9% Schedule Medical Appt.
- 2% Call Bank